



High Country Chevrolet Buick GMC Ltd.

P.O. Box 5100 - 702 11th Avenue SE
 High River, AB T1V 1M3
 Tel: 403-652-2000 - Fax: 403-652-3880
 Toll Free: 1-800-306-7132
 Service@highcountrychev.com
 www.highcountrychev.com

SERVICE DEPARTMENT HOURS:

MONDAY TO THURSDAY
 7:30 AM - 6:00 PM
 FRIDAY
 7:30 AM - 5:30 PM
 SATURDAY
 8:00 AM - 12:00 PM

SO# 834076

SERVICE ORDER CUSTOMER COPY



Printed 09/24/2024 10:36:28 AM

User 412 Page 1

Customer No 3050
 Attn: JIM 403-485-8588
 HUTTERIAN BRETHREN CHURCH OF LITTLE BO
 BOX 1587
 VULCAN, AB T0L 2B0
Home (403) 485-8831 **Bus** (403) 485-8831
Cell (403) 485-8185 **Today**
Email lbcmanager@outlook.com
Term Charge

Advisor Darcy **Promised** 06/20/2022 6:00 PM **Tag#**
Shop S1 **Opened** 06/20/2022 11:09 AM **Location**
Priority **Cashiered** 06/24/2022 12:40 PM **PO #**

License	Odom In	Odom Out	In Service Date	Stock No
81M325	565815	565906	03/31/2011	
Year	Make	Model	Model Number	Colour
2011	GMC	SIERRA		UNKNOWN
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1GT423C89BF204469			03/31/2011	
Engine	6.6L V8 DIR OH			

Request	Description	Job	CSR	Status
20	OWNER REPORTS WHEN DOING AROUND 80 THEN ACCELERATING THERE IS ALOT OF BLACK SMOKE, AND HISSING SOUND. **REPLACED AIR FILTER BUT NO CHANGE - performance seems normal - just EXCESSIVE smoke	1	488	Original
Labour	Description	Type	Amount	
20	OWNER REPORTS WHEN DOING AROUND 80 THEN ACCELERATING THERE IS ALOT OF BLACK SMOKE, AND HISSING SOUND. **REPLACED AIR FILTER BUT NO CHANGE - performance seems normal - just EXCESSIVE smoke	C	231.00	
Technician	422 -	Labour Total		231.00
Cause	scanned for codes found p0103 mass air flow sensor p0113 intake air temp p0128 thermostats	Request Sub-total		231.00
Correction	test drove confirmed smoking condition, removed airbox found mass air flow sensor very dirty removed and cleaned test drove still smoking. performed fuel injector flow rate test. found cylinder 4 7.7mm3 requires fuel injector and lines and retest			

Request	Description	Job	CSR	Status			
20	Product Safety Recall (N212328800): Front Passenger Airbag Takata Inflator	2	488	Original			
Labour	Description	Type	Amount				
9105717	Replace Single Stage Front Passenger Airbag Inflator	W					
Part	Description	Shp	SL	Bin	Type	Price	Amount
84594241	AIRBAG	1		1A10	W		
84594242	BRACKET	1		1A10	W		
ADMIN	MODULE	1		FEE	W		
Technician	422 -						
Cause	Product Safety Recall (N212328800): Front Passenger Airbag Takata Inflator						
Correction	Product Safety Recall (N212328800): Front Passenger Airbag Takata Inflator removed and replaced pass side air bag inflator old serial number ypbhb2f0807 new 07212843800911						

Request	Description	Job	CSR	Status			
ESE	Engine Coolant Thermostat R&R	3	488	Approved			
Labour	Description	Type	Amount				
ESE	Engine Coolant Thermostat R&R Labour (General)	C	354.20				
Part	Description	Shp	SL	Bin	Type	Price	Amount
97241130	THERMOSTAT 180	1		2B2	CRO	111.89	111.89

G.S.T # 102348042

INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS WORK ORDER.

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Year Make 2011 GMC	Model SIERRA	Model Number	Colour UNKNOWN	
Vehicle ID No 1GT423C89BF204469	Selling Dealer	Extended Warranty	Delivery Date 03/31/2011	
Engine 6.6L V8 DIR OH				

STK	97241129	THERMOSTAT 185	1	2B2	CRO	128.02	128.02
Technician	422 -				Parts Total		239.91
Cause	thermostat				Labour Total		354.20
Correction	removed and replaced thermostats filled cooling system tested ok at this time				Request Sub-total		594.11

Request	Description	Job	CSR	Status			
348D	COOLING SYSTEM FLUSH (DEXCOOL DIESEL)	4	488	Approved			
Labour	Description	Type	Amount				
348D	COOLING SYSTEM FLUSH (DEXCOOL DIESEL)	C	154.00				
Part	Description	Shp	SL	Bin	Type	Price	Amount
10953464	COOLANT, CONCENTRATE EXTENDED LIFE	2		2C5	CRO	28.59	57.18
Technician	422 -				Parts Total		57.18
Cause	cooling system flush				Labour Total		154.00
Correction	completed cooling system flush				Request Sub-total		211.18

Request	Description	Job	CSR	Status			
ESE	Fuel Injector R&R cylinder 4 faulty - CUST REQUESTS ALL 4 BE REPLACED ON THAT BANK	5	488	Approved			
Labour	Description	Type	Amount				
ESE	Fuel Injector R&R cylinder 4 faulty	C	2,633.40				
Part	Description	Shp	SL	Bin	Type	Price	Amount
19256590	INJECTOR	4		3C8	CRO	797.08	3,188.32
STK	CORE CHARGE				CRO	100.00	400.00
C-19256590	CORE RETURN	-4		CORE	CRO	100.00	(400.00)
11611128	BOLT	4		A801	CRO	6.37	25.48
STK	12670471	PIPE	1	3B9	CRO	47.10	47.10
EDM	12670460	PIPE	1	3B9	CRO	48.81	48.81
12670469	PIPE	1		3B9	CRO	45.90	45.90
12670468	PIPE	1		3B9	CRO	45.45	45.45
Technician	422 -				Parts Total		3,401.06
Cause	FUEL INJECTORS				Labour Total		2,633.40

G.S.T # 102348042

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Vehicle ID No 1GT423C89BF204469	Selling Dealer	Extended Warranty	Delivery Date 03/31/2011	
Engine 6.6L V8 DIR OH				

Correction REMOVED DRIVERS SIDE FUEL INJECTORS, REMOVED AND REPLACED INJECTOR FEED PIPES, CLEANED INJECTOR BORES. INSTALLED NEW INJECTORS, FEED PIPES, AND PROGRAMMED FLOW RATES INTO ECM / GPCM. ROAD TESTED OK CLEARED CODES **Request Sub-total 6,034.46**

Request	Description	Job	CSR	Status
20	fuel injector feed pipe and return line	6	488	Approved
Labour	Description	Type	Amount	
20	fuel injector feed pipe and return line	C	0.00	
Technician	422 -			
Cause	FUEL INJECTOR FEED PIPES			
Correction	REMOVED AND REPLACED INJECTOR FEED PIPES TORQUED TO SPEC			

Request	Description	Job	CSR	Status			
20	charge air pipe	7	488	Approved			
Labour	Description	Type	Amount				
20	charge air pipe	C	154.00				
Part	Description	Shp	SL	Bin	Type	Price	Amount
84094727	HOSE	1		SPO	CRO	466.28	466.28
EDM							
Technician	422 -						466.28
Cause	CHARGE AIR PIPE						154.00
Correction	REMOVED AND REPLACED CHARGE AIR PIPE ROAD TESTED TRUCK SMOKE CLEARED OUT OF PIPES NO DTC'S NO MESSAGES. TESTED OK AT THIS TIME						Request Sub-total 620.28

JIM AUTH'D PHONE - 15:49 JUNE 20 - DARCY

Labour	3,526.60
Parts	4,164.43
Supplies	30.00
Discount	(208.22)
Sub-Total	7,512.81
GST	375.64
PST	0.00
Total Invoice	7,888.45

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Advisor EVELYN Promised 03/22/2023 6:00 PM Tag#
 Shop S1 Opened 03/22/2023 1:07 PM Location
 Priority Cashiered 03/27/2023 12:46 PM PO #

License 81M325 Odom In 598053 Odom Out 598068 In Service Date 03/31/2011 Stock No
 Year Make 2011 GMC Model SIERRA Model Number Colour UNKNOWN
 Vehicle ID No 1GT423C89BF204469 Selling Dealer Extended Warranty Delivery Date 03/31/2011
 Engine 6.6L V8 DIR OH

Request	Description	Job	CSR	Status
20	OWNER REPORTS A FLUID LEAK THAT IS SPRAYING ON THE FIREWALL BEHIND THE MANIFOLD ON THE PASSENGER SIDE- DRIVERS ARE REPORTING A BAD SMELL INSIDE CAB WHEN DRIVING. CK AND REPORT	1	455	Original
Labour	Description	Type	Amount	
20	OWNER REPORTS A FLUID LEAK THAT IS SPRAYING ON THE FIREWALL BEHIND THE MANIFOLD ON THE PASSENGER SIDE- DRIVERS ARE REPORTING A BAD SMELL WHEN DRIVING. CK AND REPORT	C	79.50	
Technician	422 -	Labour Total	79.50	
Cause	OWNER REPORTS A FLUID LEAK THAT IS SPRAYING ON THE FIREWALL BEHIND THE MANIFOLD ON THE PASSENGER SIDE- DRIVERS ARE REPORTING A BAD SMELL INSIDE CAB WHEN DRIVING. CK AND REPORT	Request Sub-total	79.50	
Correction	checked for leak on pass side found coolant leak dripping onto egr cooler at rear of engine from heater core pipes driver side fuel return line appears to be leaking diesel fuel on to engine requires fuel return line and clean engine requires heater hoses removed and replaced hoses tested ok filled with coolant			

Request	Description	Job	CSR	Status
CONTACT	DRIVER / OPERATOR CONTACT FOR THIS VISIT LENARD 403-485-8546	2	455	Approved
Labour	Description	Type	Amount	
CONTACT	DRIVER / OPERATOR CONTACT FOR THIS VISIT LENARD 403-485-8546	C	0.00	
Technician	TECH1 -			

Request	Description	Job	CSR	Status			
20	HEATER HOSE (NEUTRAL) LEAKING	3	455	Approved			
Labour	Description	Type	Amount				
20	HEATER HOSE (NEUTRAL) LEAKING	C	0.00				
Part	Description	Shp	SL	Bin	Type	Price	Amount
12639068	HOSE	1		SPO	CRO	27.81	27.81
EDM HAS 2	CONNECTOR	1		1E4	CRO	57.34	57.34
15032062							
STK							
Technician	422 -	Parts Total	85.15				
Cause	HEATER HOSE (NEUTRAL) LEAKING	Request Sub-total	85.15				
Correction	removed and replaced heater hose and connector						

Request	Description	Job	CSR	Status

G.S.T # 102348042

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Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
1GT423C89BF204469			03/31/2011	
Engine	6.6L V8 DIR OH			

20	HEATER HOSE (BLACK)					4	455	Approved
Labour	Description						Type	Amount
20	HEATER HOSE (BLACK)						C	238.50
Part	Description	Shp	SL	Bin	Type	Price	Amount	
20984280	HOSE	1		SPO	CRO	102.29	102.29	
cso3								
Technician	422 -				Parts Total			102.29
Cause	HEATER HOSE (BLACK)				Labour Total			238.50
Correction	removed and replaced heater hose assembly washed engine and tested ok				Request Sub-total			340.79

Request	Description					Job	CSR	Status
20	FUEL INJECTOR RETURN LINE					5	455	Approved
Labour	Description						Type	Amount
20	FUEL INJECTOR RETURN LINE						C	572.40
Part	Description	Shp	SL	Bin	Type	Price	Amount	
12639000	HOSE FUEL RETURN	1		3C8	CRO	449.02	449.02	
STK								
Technician	422 -				Parts Total			449.02
Cause	FUEL INJECTOR RETURN LINE				Labour Total			572.40
Correction	removed and replaced fuel injector return lines bled fuel system and road tested ok washed engine road tested ok				Request Sub-total			1,021.42

Request	Description					Job	CSR	Status
348D	COOLING SYSTEM FLUSH (DEXCOOL DIESEL)					6	455	Approved
Labour	Description						Type	Amount
348D	COOLING SYSTEM FLUSH (DEXCOOL DIESEL)						C	159.00
Part	Description	Shp	SL	Bin	Type	Price	Amount	
10953464	COOLANT, CONCENTRATE EXTENDED LIFE	3		2C5	CRO	32.73	98.19	
Technician	422 -				Parts Total			98.19
Cause	COOLING SYSTEM FLUSH (DEXCOOL DIESEL)				Labour Total			159.00
Correction	performed cooling system flush -45 tested ok				Request Sub-total			257.19

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Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
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Engine	6.6L V8 DIR OH			

1 part fly-in Van 03/23
 Jim authorized repairs, Vehicle here

Labour	1,049.40
Parts	734.65
Supplies	30.00
Sub-Total	1,814.05
GST	90.70
PST	0.00
Total Invoice	1,904.75

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